

**Process to apply for Obtaining Photocopy of Answer books / Revaluation
Under Grievance Redressal Mechanism on the Student Portal**

- The students should visit the student portal for viewing results.
(<http://svkmepdbci.svkm.ac.in:50100/iri/portal>)
- A GRIEVANCE REDRESSAL tab is available on the result display page.
- Based on the result declaration date, this tab will be enabled /disabled for submission of application for Grievance Redressal.

Student Name: BHANDARI AYUSH SANJAY NITA Roll No: B401
 SAP Number: 7005114001 Program name: Bachelor of Technology(Civil Engineering)
 Academic year: Acad. Year 2015-2016 Academic session: Semester III

Subject Description	Highest Marks	Module Credit	TEE	TEE Max. Marks	ICA	ICA Max. Marks	Final Marks	Final Max. Marks	Final Grade	GPA	CGPA	Current Result Status
Building Materials and Construction	84	4.00	44	60	34	40	78	100	A			PASS
Engineering Mathematics - III	100	4.00	25	60	30	40	55	100	C-	2.51	2.62	
Fluid Mechanics	97	4.00	39	60	35	40	74	100	B			
Strength of Materials	93	4.00	22	60	28	40	50	100	C-			
Surveying - I	93	4.00	24	60	27	40	51	100	C-			
Engineering Geology	87	3.00	27	60	28	40	55	100	C			

Grade Points: A+ : 4 ; A : 3.75 ; A- : 3.5 ; B+ : 3.25 ; B : 3 ; B- : 2.75 ; C+ : 2.5 ; C : 2.25 ; C- : 2 ; F : 0.00.
 Note : The above result is provisional in nature

1. Last date for application to obtain the photocopies of Answer books : 17.12.2016
2. Photocopies should be collected by the students latest by : 19.12.2016
3. Last date to apply for verification of answer books : 20.12.2016
4. Last date to apply for revaluation under grievance redressal process : 20.12.2016

- On Clicking the Grievance Redressal tab, students will be directed to the application page.
- In case a student comes across, pop-up blocking issue while applying through chrome browser – then allow pop-up, log off and log in again.

Student Name: [Redacted] Student No: [Redacted] Program of Study: MASTER OF BUSINESS ADMINISTRATION IN TECHNOLOGY MANAGEMENT (INFORMATION TECHNOLOGY)

Buttons: Apply for Grievance Redressal - Revaluation, Exit from Application

Sr.no	Subject Name	Academic Year	Semester / Trimester	Exam Year	Exam Session	TEE Component	Marks obtained	Total TEE Marks	Grade	Apply for Answer Book	Apply for Revaluation	Apply for Verification of Marks	Remarks
3	Basic Electrical Engineering	Acad. Year 2016-2017	Semester I	Acad. Year 2016-2017	Semester I	Term End Examination	70	70	B-	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4	Engineering Mechanics-I	Acad. Year 2016-2017	Semester I	Acad. Year 2016-2017	Semester I	Term End Examination	70	70	B+	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5	Computer Programming - I	Acad. Year 2016-2017	Semester I	Acad. Year 2016-2017	Semester I		50	50	A	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6	Workshop Practice	Acad. Year 2016-2017	Semester I	Acad. Year 2016-2017	Semester I		50	50	B	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7	Constitution of India	Acad. Year 2016-2017	Semester I	Acad. Year 2016-2017	Semester I		50	50	C	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Total count for Verification of marks: 1
 Total count for Photocopy of Answerbook: 0
 Total count for Revaluation of marks: 0
 Total Amount: 15

Buttons: submit, Clear

If payment transaction is successful Refresh the page or Press Exit from Application Button

Result Display on Portal x GRIEVANCE REDRESSAL x

svkmeccdbci.svkm.ac.in:8001/sap/bc/webdynpro/sap/zslcm_gr?SAP_NO=70411016003&SESS=016&YEAR=2016&PRG=50332767#

Student Name A Student No Student No Program of Study MASTER OF BUSINESS ADMINISTRATION IN TECHNOLOGY

Apply for Grievance Redressal - Revaluation Exit from Application

The following pop-ups were blocked on this page:

- http://svkmeccdbci.svkm.ac.in:8001/sa...D=7041101600320170110104628&GATEWAY=P
- Always allow pop-ups from http://svkmeccdbci.svkm.ac.in:8001
- Continue blocking pop-ups

Manage pop-up blocking... Finished

Sr.no	Subject Name	Academic Year	Semester / Trimester	Exam Year	Exam Session	TEE Component	Marks obtained	Total TEE Marks	Grade	Apply for Answer Book	Apply for Revaluation	Apply for Verification of Marks	Remarks
3	Basic Electrical Engineering	Acad. Year 2016-2017	Semester I	Acad. Year 2016-2017	Semester I	Term End Examination	46.00	70	B-	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4	Engineering Mechanics-I	Acad. Year 2016-2017	Semester I	Acad. Year 2016-2017	Semester I	Term End Examination		70	B+	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5	Computer Programming - I	Acad. Year 2016-2017	Semester I	Acad. Year 2016-2017	Semester I	ICA Total		50	A	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6	Workshop Practice	Acad. Year 2016-2017	Semester I	Acad. Year 2016-2017	Semester I			50	B	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7	Constitution of India	Acad. Year 2016-2017	Semester I	Acad. Year 2016-2017	Semester I			50	C	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Total count for Verification of marks: 1

Total count for Photocopy of Answerbook: 0

Total count for Revaluation of marks: 0

Total Amount: 15

submit Clear

If payment transaction is successful Refresh the page or Press Exit from Application Button

SAP NetWeaver Portal x Result Display on Portal x GRIEVANCE REDRESSAL x

svkmeccnqa.svkm.ac.in:8001/sap/bc/webdynpro/sap/zslcm_gr?SAP_NO=70451015015&SESS=018&YEAR=2016&PRG=50332777#

Student Name MAHAJAN, NEHARIKA Student No 70451015015 Program of Study MASTER OF BUSINESS ADMINISTRATION IN TECHNOLOGY MANAGEMENT (CHEMICAL ENGINEERING)

Apply for Grievance Redressal - Revaluation Check Status for Grievance Redressal - Revaluation Exit from Application

Sr.no	Subject Name	Academic Year	Semester / Trimester	Exam Year	Exam Session	TEE Component	Marks obtained	Total TEE Marks	Grade	Apply for Answer Book	Apply for Revaluation	Apply for Verification of Marks	Remarks
1	Engineering Mathematics - III	Acad. Year 2016-2017	Semester III	Acad. Year 2016-2017	Semester III	Term End Examination		70		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
2	Business Communication	Acad. Year 2016-2017	Semester III	Acad. Year 2016-2017	Semester III	Term End Examination		35		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3	Contemporary Practices in Management	Acad. Year 2016-2017	Semester III	Acad. Year 2016-2017	Semester III	Term End Examination		70		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4	Process Calculation - I	Acad. Year 2016-2017	Semester III	Acad. Year 2016-2017	Semester III	Term End Examination		70		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5	Fluid Mechanics - I	Acad. Year 2016-2017	Semester III	Acad. Year 2016-2017	Semester III	Term End Examination		70		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Total count for Verification of marks: 0

Total count for Photocopy of Answerbook: 0

Total count for Revaluation of marks: 0

Total Amount: 0

submit Clear

- Students can apply for Verification of Marks / Photocopy-ies of Answer Book / Revaluation as per the prescribed rules as mentioned in the SRB.
- Students who wish to apply for revaluation directly without obtaining the photocopy, may do so.

SAP NetWeaver Portal x Result Display on Portal x GRIEVANCE REDRESSAL x

svkmeccnqa.svkm.ac.in:8001/sap/bc/webdynpro/sap/zslcm_gr7SAP_NO=70451015015&SESS=018&YEAR=2016&PRG=50332777#

Student Name MAHAJAN, NEHARIKA Student No 70451015015 Program of Study MASTER OF BUSINESS ADMINISTRATION IN TECHNOLOGY MANAGEMENT (CHEMICAL ENGINEERING)

Apply for Grievance Redressal - Revaluation Check Status for Grievance Redressal - Revaluation Exit from Application

Sr.no	Subject Name	Academic Year	Semester / Trimester	Exam Year	Exam Session	TEE Component	Marks obtained	Total TEE Marks	Grade	Apply for Answer Book	Apply for Revaluation	Apply for Verification of Marks	Remarks
1	Engineering Mathematics - III	Acad. Year 2016-2017	Semester III	Acad. Year 2016-2017	Semester III	Term End Examination	70	70	F	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
2	Business Communication	Acad. Year 2016-2017	Semester III	Acad. Year 2016-2017	Semester III	Term End Examination	35	35	A+	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3	Contemporary Practices in Management	Acad. Year 2016-2017	Semester III	Acad. Year 2016-2017	Semester III	Term End Examination	70	70	F	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4	Process Calculation- I	Acad. Year 2016-2017	Semester III	Acad. Year 2016-2017	Semester III	Term End Examination	70	70	C+	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5	Fluid Mechanics - I	Acad. Year 2016-2017	Semester III	Acad. Year 2016-2017	Semester III	Term End Examination	70	70	F	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Total count for Verification of marks: 0

Total count for Photocopy of Answerbook: 0

Total count for Revaluation of marks: 0

Total Amount: 0

submit Clear

- On clicking submit button, student will be prompted to confirmation page and then to payment gateway. Student can either select HDFC gateway (for Debit/ Credit Card/ Net banking) or PAYU (Net Banking purpose only)
- Clear button will clear all selections.

http://svkmeccnqa.svkm.ac.in:8001/sap/bc/webdynpro/sap/zslcm_gr7SAP_NO=70451015015&SESS=018&YEAR=2016&PRG=50332777#

Firewall Authentication Keepalive Result Display on Portal - SAP... GRIEVANCE REDRESSAL

You're not connected to a... Google

Apply for Grievance Redressal - Revaluation

Student Name BHANDARI, AYUSH Student No 70051114001 Program of Study Bachelor of Technology(Civil Engineering)

Sr.no	Subject Name	Academic Year	Semester / Trimester	Exam Year	Exam Session	TEE Component	Marks obtained	Total TEE Marks	Grade	Apply for Verification	Apply for Answer Book	Apply for Revaluation	Remarks
1	Engineering Mathematics - III	Acad. Year 2015-2016	Semester III	Acad. Year 2015-2016	Semester III	Term End Examination	60	60	C-	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2	Surveying - I	Acad. Year 2015-2016	Semester III	Acad. Year 2015-2016	Semester III	Term End Examination	60	60	C-	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
3	Strength of Materials	Acad. Year 2015-2016	Semester III	Acad. Year 2015-2016	Semester III	Term End Examination	60	60	C-	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4	Building Materials and Construction	Acad. Year 2015-2016	Semester III	Acad. Year 2015-2016	Semester III	Term End Examination	60	60	A	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5	Engineering Geology	Acad. Year 2015-2016	Semester III	Acad. Year 2015-2016	Semester III	Term End Examination	60	60	A	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

GRIEVANCE REDRESSAL

Do you wish to continue

Yes No

OK

Total count for Verification of marks: 2

Total Sub Ans Book: 2

Total Sub Revaluation: 0

Total Amount: 2,000

submit Refresh

ENG 10:02 INTL 16-12-2016

The screenshot shows a web application interface for 'Apply for Grievance Redressal - Revaluation'. The student's name is BHANDARI, AYUSH, and the student number is 70051114001. The program of study is Bachelor of Technology (Civil Engineering). A table lists five subjects with their respective marks and grades. A 'Payment Gateway' pop-up window is displayed over the table, offering options for 'HDFC BANK' and 'PAYU' payment methods.

Sr.no	Subject Name	Academic Year	Semester / Trimester	Exam Year	Exam Session	TEE Component	Marks obtained	Total TEE Marks	Grade	Apply for Verification	Apply for Answer Book	Apply for Revaluation	Remarks
1	Engineering Mathematics - III	Acad. Year 2015-2016	Semester III	Acad. Year 2015-2016	Semester III	Term End Examination	60	60	C-	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2	Surveying - I	Acad. Year 2015-2016	Semester III	Acad. Year 2015-2016	Semester III	Term End Examination	60	60	C-	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
3	Strength of Materials	Acad. Year 2015-2016	Semester III	Acad. Year 2015-2016	Semester III	Term End Examination	60	60	C-	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4	Building Materials and Construction	Acad. Year 2015-2016	Semester III	Acad. Year 2015-2016	Semester III	Term End Examination	60	60	A	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5	Engineering Geology	Acad. Year 2015-2016	Semester III	Acad. Year 2015-2016	Semester III	Term End Examination	60	60	C	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

Summary statistics:

- Total count for Verification of marks: 2
- Total Sub Ans Book: 2
- Total Sub Revaluation: 0
- Total Amount: 2,000

Buttons: submit, Refresh

- After selecting the payment gateway, system will ask for payment confirmation screen where, student can click on Pay option to continue or can EXIT.

The screenshot shows a 'Grievance Redressal Application Payment' confirmation screen. It displays student information, program information, and a payment confirmation section with fields for confirmation number, paid amount, and date. A 'Pay' button is visible.

Grievance Redressal Application Payment

Student information

Student Number: 70451015015
 Student Name: NEHARIKA MAHAJAN
 Email: suphala.kamble@nmims.edu
 Mobile: 919892760990

Program Information

Program: MASTER OF BUSINESS ADMINISTRATION IN TECHNOLOGY MANAGEMENT (CHEMICAL ENGINEERING)
 Institution: MUKESH PATEL SCHOOL OF TECHNOLOGY MANAGEMENT
 Fee: 1000.00

Payment Confirmation

Confirmation no.:
 Paid Amount:
 Date:

Buttons: Pay, Exit

- Enter card details

PayU biz

THIS IS A TEST SERVER. PLEASE DO NOT USE YOUR LIVE CARD OR BANK ACCOUNT HERE !!

Amount Rs. 2000.00 Transaction ID: 591968585140204701.2

Choose a payment method PayU is now PayU biz

Credit Card

Debit Card

Debit Card (ATM PIN)

Net Banking

PayU money

Amex ezeClick

EMI

Wallets

COD

Card Type VISA MasterCard AMERICAN EXPRESS RuPay

Card Number

Name on Card

CVV Number What is CVV number?

Expiry Date Month Year

Note: In the next step you will be redirected to your bank's website to verify yourself.

Pay Now or [Click here to go back](#)

Note: Making Payment on PayU is 100% safe. Your transaction is processed through a secure https internet connection based on secure socket layer technology.

MasterCard SecureCode. Norton SECURE PCI Security Standards Council AMERICAN EXPRESS SafeKey RuPay

HDFC BANK We understand your world

WELCOME TO HDFC BANK PAYMENT GATEWAY

Get Rs.5,000 CashBack every 15 Minutes!! Top Spender on HDFC Bank Debit and Credit Cards, T&C Apply, Visit www.hdfcbank.com/savehamesha to know more.

Billing Information

Merchant: Shri Vileparle Kalvani Mandal
 Website: <https://securepgtest.fssnet.co.in/pgway/gateway/addMerch.jsp>
 Amount: Rs 2,000.00
 Track ID: 70051114001

Choose your card: HDFC Bank Credit Cards HDFC Bank Debit Cards
 Other Bank Debit & Credit Cards

Payment Information

Card Details

Card Number: 4012001038443335

CVV: What is CVV?

Expiry Date: 5 / 2017

Cardholder's Name: test

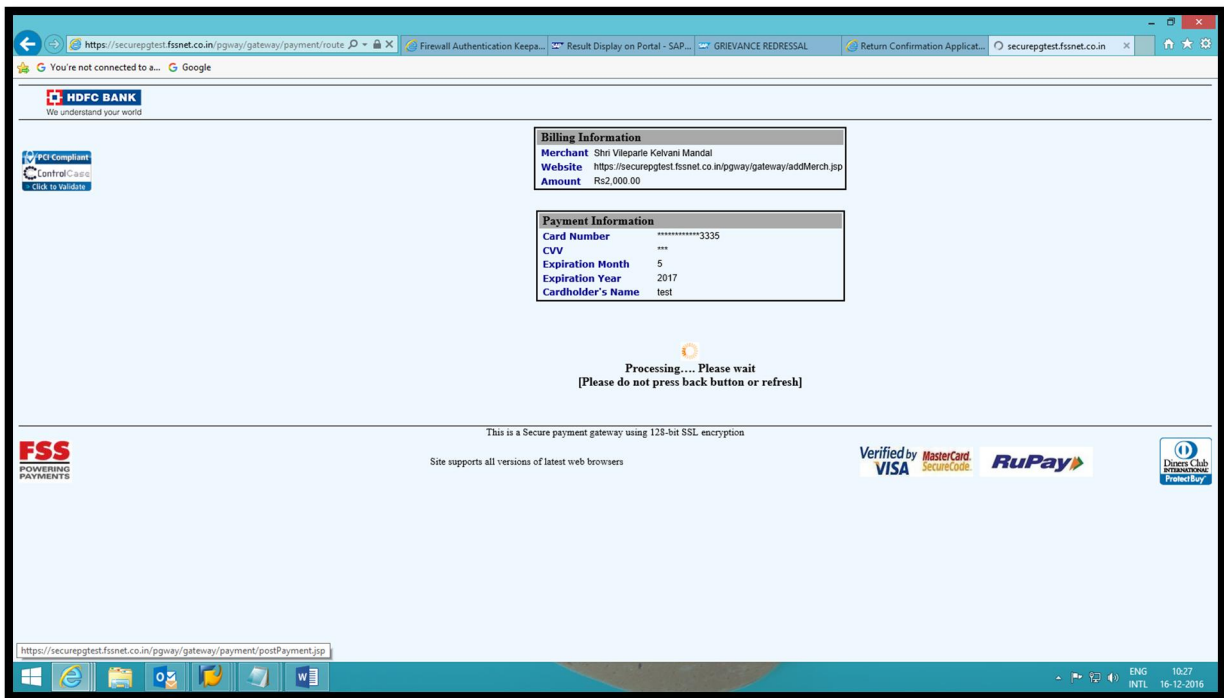
Enter the characters visible in the box below: A A A A A

Submit **Cancel**

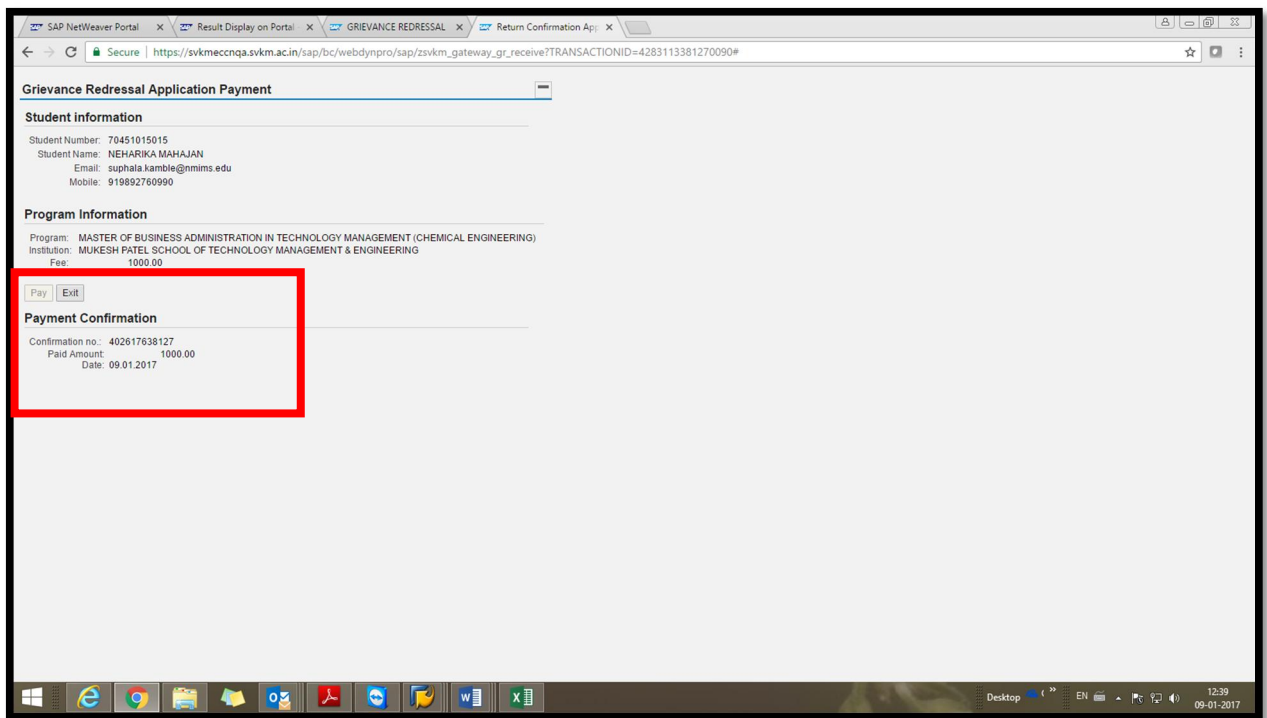
This is a Secure payment gateway using 128-bit SSL encryption

Site supports all versions of latest web browsers

Verified by VISA MasterCard SecureCode RuPay Diners Club



- Once the payment process done, system will prompt you on the same screen again where the student can see their payment confirmation (as shown below)



- Click on exit to come to GR screen. Student need to click refresh button after this.

Student Name: MAHAJAN, NEHARIKA Student No: 70451015015 Program of Study: MASTER OF BUSINESS ADMINISTRATION IN TECHNOLOGY MANAGEMENT (CHEMICAL ENGINEERING)

Buttons: Apply for Grievance Redressal - Revaluation, Check Status for Grievance Redressal - Revaluation, Exit from Application

Srno	Subject Name	Academic Year	Semester / Trimester	Exam Year	Exam Session	TEE Component	Marks obtained	Total TEE Marks	Grade	Apply for Answer Book	Apply for Revaluation	Apply for Verification of Marks	Remarks
1	Engineering Mathematics - III	Acad. Year 2016-2017	Semester III	Acad. Year 2016-2017	Semester III	Term End Examination	20.00	70	F	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Paid
2	Business Communication	Acad. Year 2016-2017	Semester III	Acad. Year 2016-2017	Semester III	Term End Examination	26.00	35	A+	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
3	Contemporary Practices in Management	Acad. Year 2016-2017	Semester III	Acad. Year 2016-2017	Semester III	Term End Examination	11.00	70	F	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4	Process Calculation-I	Acad. Year 2016-2017	Semester III	Acad. Year 2016-2017	Semester III	Term End Examination	37.00	70	C+	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5	Fluid Mechanics - I	Acad. Year 2016-2017	Semester III	Acad. Year 2016-2017	Semester III	Term End Examination	12.00	70	F	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Paid

Total count for Verification of marks: 0
 Total count for Photocopy of Answerbook: 0
 Total count for Revaluation of marks: 1
 Total Amount: 1,000

Buttons: submit, Clear

If payment transaction is successful Refresh the page or Press Exit from Application Button

- On refreshing, screen will be displayed with remark as Paid for all paid cases. Student can generate the printout of the acknowledgement. Email will be received by student as per the email id recorded in student master data.

From: AYUSH BHANDARI <70051114001@SVKM.AC.IN>
 Subject: Grievance redressal payment receipt

To: Anshu Bais

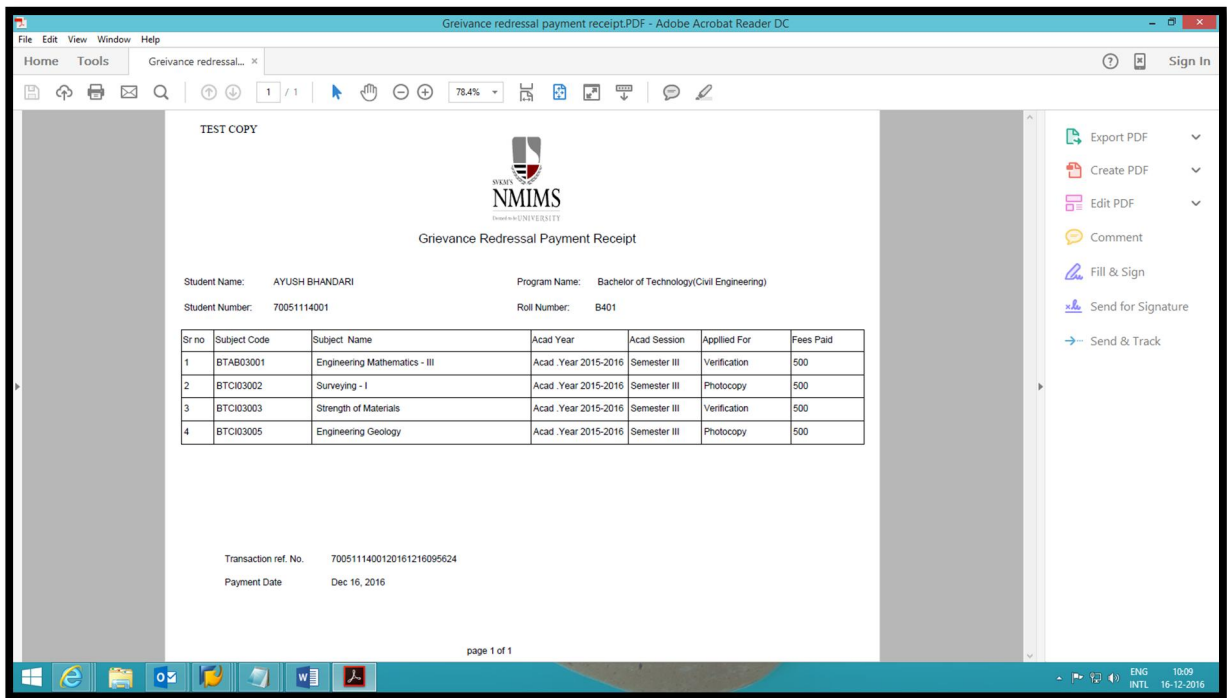
Attachments: Grievance redressal payment receipt.PDF (17 KB)

Dear AYUSH BHANDARI

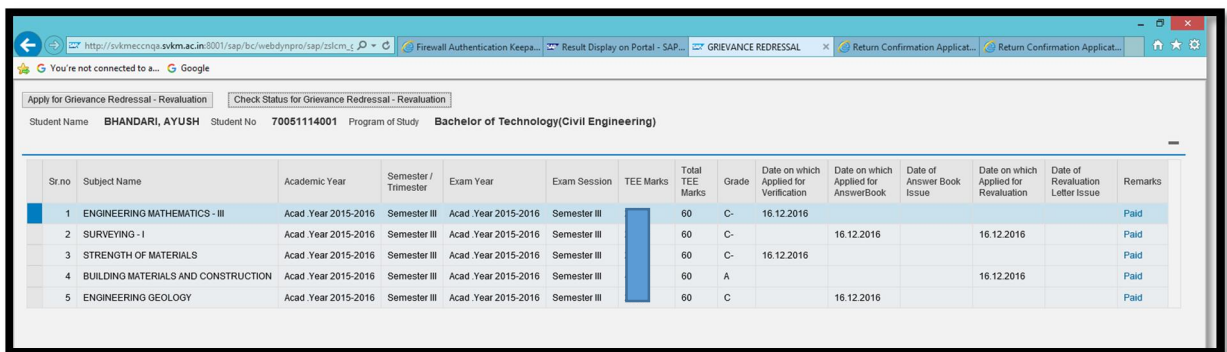
Please find the attached details of subjects applied by you.

Thank You,

*** This is a system-generated e-mail and needs no signature. please do not reply to it. ***



- Check status tab will display the date of request made by student.



- Student will receive a different email if the transaction is done in two different time periods.